

# ACCOUNT OPENING FORM

## SECTION 1 - CUSTOMER DETAILS



Full Legal Name*		
Trading Name*		
Postal Address*		
Surgery Address*		
ABN*	AHPRA Number*	
Telephone*	Fax	Mobile
Email*		
Website		
Principle Dentist*		
Contact name and position		

### TRADE REFERENCES

1 Business Name
Contact Name
Number
2 Business Name
Contact Name
Number

\* Required

## SECTION 2 - AGREEMENT TERMS AND CONDITIONS

The following terms and conditions shall apply to all orders placed with Oceanic Dental Laboratory ACN 600 784 665. All terms and conditions are subject to change at any time and will be published on our website at <http://www.oceanicdentallab.com/>. Any orders or instructions received by Oceanic Dental Laboratory shall be construed as an acceptance of the terms and conditions for the supply of goods [and services] provided by Oceanic Dental Laboratory. Upon acceptance of these terms and conditions by the customer, the terms and conditions are binding and can only be amended with the written consent of Oceanic Dental Laboratory.

### Approval

Oceanic Dental Laboratory reserve the right to decline an order for the goods provided.

### Credit Policy

Oceanic Dental Laboratory may provide credit to the customer, but reserves the right to request payment in advance. Credit can be withdrawn by Oceanic Dental Laboratory at any time.

### Prices

Prices for the goods will be stated in a price list provided by Oceanic Dental Laboratory to the customer. These prices are subject to change without notification and are exclusive of GST and all other applicable taxes.

### Payment Terms

If credit has been provided by Oceanic Dental Laboratory, payment will be due 30 days from the statement date. An outstanding balance will incur interest of 3% per month from 30 days after the date of the statement until the sums are paid in full. Oceanic Dental Laboratory will accept payment via credit card, direct debit or money order.

### Delivery

Oceanic Dental Laboratory provide a local courier service within a 20km radius from our laboratory at no extra charge. If the customer is not eligible for this service then they are responsible for arranging collection of their goods and the payment of all delivery costs to Oceanic Dental Laboratory. Alternatively, if the customer is not eligible for this service then Oceanic Dental Laboratory will use a courier service to deliver the work, and will pass on a \$10 postage and handling fee to the customer. Oceanic Dental Laboratory takes no responsibility for work that

is damaged, delayed or lost in transit. Turnaround times are approximately 11 calendar days from receipt in our office, but this may vary if there are technical problems or factors beyond our control. Extra time will be required for implant cases.

### No Medical Advice

Oceanic Dental Laboratory is happy to discuss the sale, delivery and properties of the goods with the customer via email, telephone and in person. The customer acknowledges that such discussions are limited to the properties and characteristics of the goods generally and do constitute any representation, recommendation, advice or warranty by Oceanic Dental Laboratory and that Oceanic Dental Laboratory does not take any responsibility for advising on the suitability of any product (including the goods) or any treatment for any patient whatsoever. Nothing transmitted in the course of such discussions shall constitute the establishment of a doctor-client-patient relationship between Oceanic Dental Laboratory and any other person. The customer is responsible for deciding on the suitability of the work for the patient.

### Warranty

Oceanic Dental Laboratory offers a 5 year warranty on fixed crown and bridge restorations from the date of dispatch to the customer, for any defects that may occur as a result of the manufacturing process. Oceanic Dental Laboratory will replace the product so long as the materials are the same as the warranted job. There will be an additional charge for semi or high noble metals used in the remake. If new implant componentry is required this will incur an additional charge. If Oceanic Dental Laboratory deem that the damage of the warranted case has not been caused by the manufacturing process they have the right to void the warranty. Removable prosthodontics are to be assessed by Oceanic Dental Laboratory to determine what type of warranty is to be provided. The customer agrees and acknowledges that, aside from the warranty, Oceanic Dental Laboratory does not accept any responsibility or liability for loss and damage, whether arising directly or indirectly, and including indirect and consequential losses, arising out of or in connection with the manufacture, sale, delivery or use of any goods to or by the customer or any third party.

### Law

These terms are governed by the laws of Western Australia.

This agreement must be signed by the person who is responsible for paying the account monthly.

Authorised Signature \_\_\_\_\_ Name \_\_\_\_\_ Date \_\_\_\_\_

I do not wish to receive marketing or promotional material from Oceanic Dental Laboratories (ODL)

Office Use Only
Approved: _____ Account Number: _____
Authorised Signature: _____
Name: _____ Date: _____