

DELIVERY AND TURNAROUND TIMES



Wherever possible we strive to ensure our service is delivered in a timely and efficient manner. However factors beyond our control can influence our ability to do this. If we require further technical information or have problems to discuss with any particular case we may need to adjust expected delivery times. Prescribing dentists being available to discuss laboratory concerns as well as completing the relevant sections on the lab order form will greatly reduce any delays.

As a general rule, please allow a full two weeks between patient appointments. Extra Time may be required for implant cases where specific componentry needs to be ordered.

Delivery and handling is included in our service across our range of products.

CROWN AND BRIDGE WORK	TURN AROUND TIMES
Porcelain Fused to Metal	7 Days in-lab
IPS e.max® Crown	7 Days in-lab
Monolithic Zirconia Crown	7 Days in-lab
Porcelain Fused to Zirconia Crown	7 Days in-lab
Large Crown and Bridge Cases	8 Days in-lab
Post, core and crown	7 Days in-lab

IMPLANTS	
Single implant crowns	7 Days in-lab
Other implant cases	10 Days in-lab

REMOVABLE PROSTHODONTICS	
Wax rims and Bites	7 Days in-lab (5 Days in-lab Australian Facility)
Special Trays	7 Days in-lab (5 Days in-lab Australian Facility)
Acrylic Dentures	7 Days in-lab (5 Days in-lab Australian Facility)
Chrome Castings	7 Days in-lab
Repairs and relines	2 Days in-lab Australian Facility
Orthodontics	6 Days in-lab

OTHER PRODUCTS	
Splints	7 Days in-lab
Bleaching Trays	7 Days in-lab